



Focus
on
Quality

WATER SECTOR TRUST FUND

QUALITY WORK - MONITORING



Financial Support for improved Access to Water and Sanitation

P.O. Box 49699-00100 Tel: (020) 272 9071, 16, 19 EMail: info@waterfund.go.ke Site www.waterfund.go.ke

Why is it Important to ensure high quality ?

- Efficient utilisation of materials (reduction of bill of quantities)
- Adds value at plot level and to the aesthetic value of the environment
- Timely completion of project (phase)
- Ultimate achievement of project according to design
- Longevity of structures (facilities)
- Timely payment of incentives (UBSUP)



Why is it Important to ensure high quality ?

Cont..

- Decreases the costs of labor (labor=25%-30% of construction costs)
- Increases donor confidence – a foundation for future funding
- Helps WSP in branding it's services
- Helps WSTF's achieve its ultimate goal
- Helps in the reduction of disease infestation
- Increases the revenue for WSP



Consequences of poor quality work



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Consequences of poor quality work



Consequences of poor quality work

- High costs of constructions due to increase in bill of quantities
- Potential danger to users (possibilities of collapse is imminent)
- Negative impact on the plot/ estate
- Prolonged project period
- Delineates the WSP from knowledge sharing
- Increases the general costs of labor due to prolonged time
- Down grades the brand of a WSP



Consequences of poor quality work cont.

- Exposes facility users to greater diseases vulnerability
- Prolongs payment period of post-construction incentive (PCI)
- De-motivates donors confidence in WSTF
- Reverses the revenue gains made by the WSP
- De- motivates WSTF from funding future projects
- De-motivates project designers
- Shortens the lifespan of buildings



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Reasons behind poor quality work

- **Stealing due to corruption**
Disbursements, What are they?
- Lack of incentives and disincentives for quality works
- Failure to compliance to drawing and designs
- **Wrong cement mix (theft of cement)**
- Lack of monitoring
- Corruption



How to ensure the delivery of quality works

- Enabling a reward & punishment policy for poor quality of work
- **Disbursements; What are they?**
- Proper artisan education on the use of designs and drawings
- Constant monitoring by the SA/WSP/CRM
- Making good use feedback from vibrant task team members



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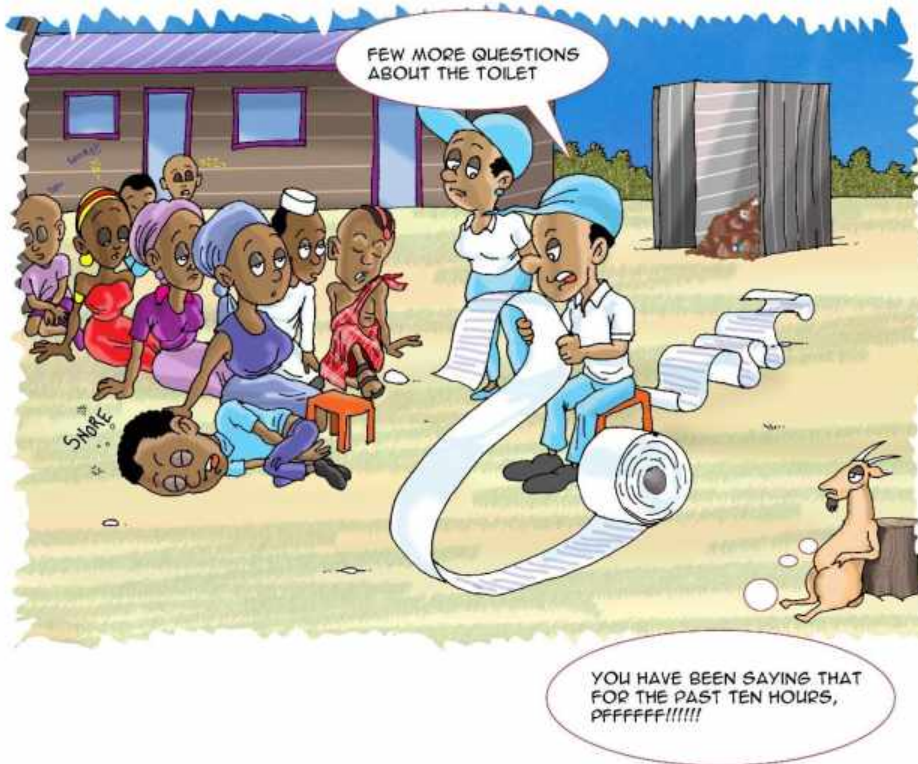
How would do you (CRM) respond to **poor quality**?

- **Disbursements; What are they?**

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Thank You !



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Water Services Trust Fund [Urban Projects Concept]